



## Proclamation Of County And Tribal Financial Worker And Case Aides Appreciation Day In Dakota County

**Tiffinie Miller-Sammons**  
Employment and Economic Assistance, Deputy Director

### Financial Workers and Case Aides



## Positive Impacts



I heard from [REDACTED] received excellent service from EEA on a recent MA interaction (not sure if it was a renewal or something else). She got results within a week and all was excellent.

Just thought you would want to hear positive feedback!!

Heidi Welsch  
County Manager

and, honestly, I have dealt with multiple metro counties and Dakota County is awesome. Every person I have spoken to has been pleasant, patient and respectful.

Thanks again,

## Dakota County Financial Workers & Case Aides!

We really appreciate the spirit of collaboration we have continued to see from everyone at the county and it's exciting to see some of the newer staff so energetically sharing this mindset as well.

I just wanted to give a huge thank you to your MAC team. There job is not easy, and what they do truly makes a difference.

Would you believe that with the money I have currently plus my pending tips and pending deposit from Instacart that I will have my mortgage payment for this month and it will be paid within the next two days 🙌❤️🙌❤️

HAPPY NEW YEAR !!!!  
FROM A HAPPY NEW MEEEE ❤️❤️❤️

Thank you so much for putting up with me and my financial AND emotional mess.... I truly could NOT have gotten this far without you!!!!

## Through adversity



- Antiquated systems
- Highly complex policies
- Continuous change
- Chronic stress
- Emotional and psychological demands

## Request for Board Action



Proclaim the day in October appointed by the governor, as County and Tribal Financial Worker and Case Aides Appreciation Day in Dakota County.

Thank you for your support!