



Community Resource Centers of Dakota County July 2025

Jenny Douville, Pathways to Prosperity
and Well-Being Manager

1

How We Got Here



2

What is a Community Resource Center?



A Family Resource Center (FRC) is a community-based, welcoming hub of support, services, and opportunities for families that:

- Utilizes an approach that is multi-generational, strengths-based, and family-centered
- Reflects and is responsive to community needs and interests
- Builds communities of peer support for families to develop social connections that reduce isolation and stress

We refer to our FRC as a Community Resource Center (CRC) because while our approach is family-centered, we want the support, services, and opportunities we offer to be inclusive of, inviting to, and accessible for anyone regardless of family status.

3

Five Protective Factors



4

Standards of Quality



Family Centeredness

Working with a family-centered approach that values families and recognizes them as integral to the Program



Family Strengthening

Supporting families to be strong, healthy and safe, thereby promoting their success and optimal development



Diversity, Equity, and Inclusion

Valuing, respecting, and embracing families' diversity, and advancing equity and inclusion



Community Strengthening

Working collaboratively with other stakeholders and supporting families' civic engagement, leadership development, and ability to affect systems change



Evaluation

Looking at areas of Program strength, as well as areas for further development, in order to guide continuous quality improvement and achieve positive results for families

5

FRC/CRC Outcomes: Nationally



- Gains in economic self-sufficiency, health, social support, family functioning and resiliency, child nurturing, healthy attachment, and child educational success



- 63% reduction of child abuse cases
- 50% reduction of out of home placements




- \$4.93 social return on investment for every dollar invested
- \$3.65 savings for the child welfare system for every dollar invested

Source: National Family Support Network

6

FRC/CRC Outcomes: Scott Co




| | | | | |
|---|--|--|---|---|
| July 14 Financial Counseling with U of M Extension 2:30-4:30pm Shoe Bus 3-6pm | July 15 WRC Clinic 10am-4pm @Savage Library FRC *Appointment Required | July 16 Food Distribution with Mi C.A.S.A. 2-4pm *While supplies last | July 17 WRC Clinic 9am-5pm Portico 9am-2pm Economic Assistance Program Support 2:30-4:30pm Cafe con Mi Casa y NAMI 5:30-7pm Science Time with the Library 8:30-9pm @Savage Library FRC | July 18 Science Time with the Library 10-11am |
| July 21 Family Law Clinic 2-5pm *Appointment Required | July 22 Children's Dental Services Call for an appointment: (612) 746-1330 Children's Disability Services 10am-12pm WRC Clinic 10am-4pm @Savage Library FRC *Appointment Required Summer Fun Activities 10-11:30am @Savage Library FRC NAMI Family Support Group 7-8:30pm @Savage Library | July 23 Housing Consultations 3-6pm NAMI Family Peer Support 4-5pm NAMI TALKS 5-6pm @Shakopee FRC and Zoom | July 24 WRC Clinic 9am-4pm Portico 9am-2pm | July 25 Balanced Parenting 10-11am |

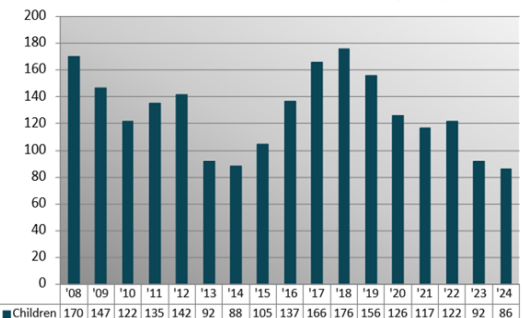
Scott County's Family Resource Centers connect families to services and some fun

The county opened its new center in Shakopee this week, offering information on a wide variety of services and community programs.

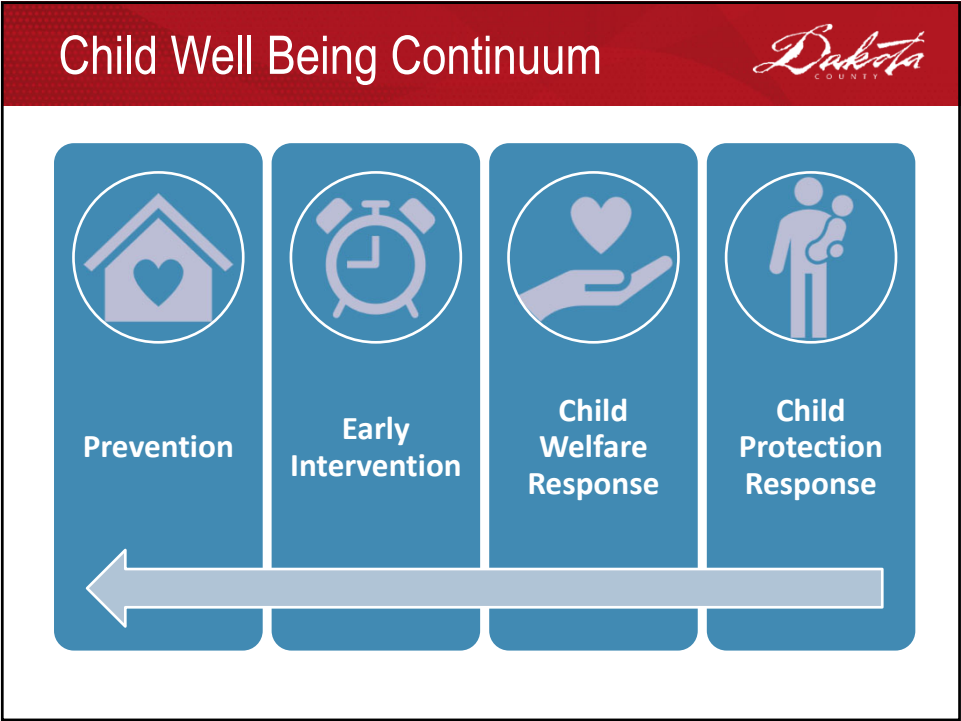
By Erin Adler
MARCH 21, 2023 AT 1:04PM



Children in Out of Home Placement (OHP)



| Year | Children |
|------|----------|
| '08 | 170 |
| '09 | 147 |
| '10 | 122 |
| '11 | 135 |
| '12 | 142 |
| '13 | 92 |
| '14 | 88 |
| '15 | 105 |
| '16 | 137 |
| '17 | 166 |
| '18 | 176 |
| '19 | 156 |
| '20 | 126 |
| '21 | 117 |
| '22 | 122 |
| '23 | 92 |
| '24 | 86 |

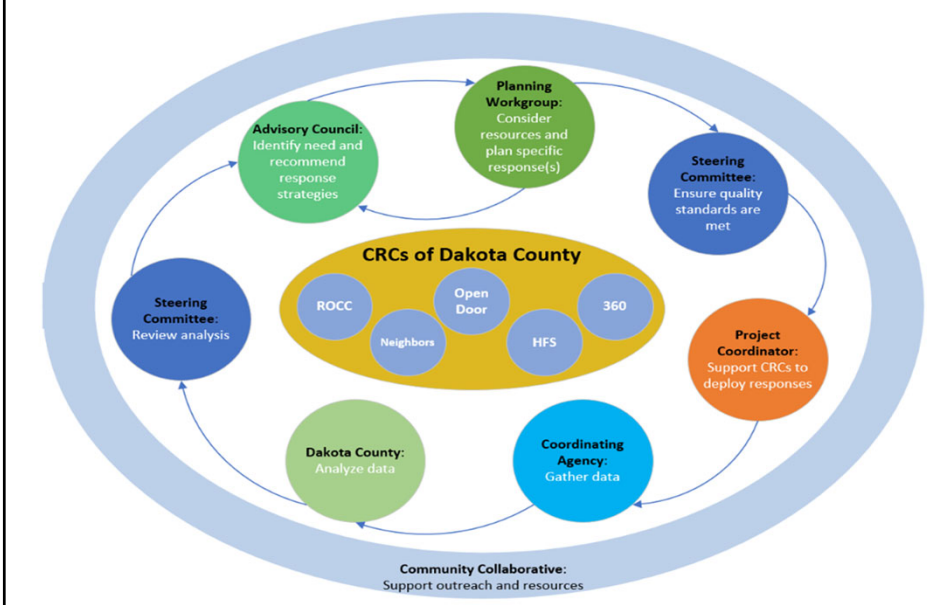


CRCs of Dakota County Partners



9

CRCs of Dakota County Governance



10

CRC Coordinating Agency Role



Distribute funds



Gather data



Supervise Coordinator

11

CRC Program Coordinator Role



Cultivate relationships



Assess need



Develop services



Develop communication



Support Navigators

12

Coordinating Agency Contract Details



- 2-year contract
- Funded by Sauer Family Foundation grant (\$370,000) and Community Service Division monies (\$212,620)
- Contractors:
 - The Improve Group as Coordinating Agency
 - Residents of Color Collaborative as Program Coordinator

13



Questions?

14