

Ally Supportive Services

Presenter: Amber Hanson, Director of Housing and Homeless Services, ahanson@allyservices.net, 612-799-0608

Program Overview

Mission: Ally's mission is to fight to end homelessness by providing optimal client centered support, advocacy, safe, and affordable housing to homeless adults with severe housing barriers in Minnesota.

Contract(s): Dakota County has 2 contracts with **Ally Supportive Solutions** for the following service(s):

Service	Service Description	Funding Source(s)	Contract Term Date
Outreach Services	<p>Ally performs activities under the Dakota County Community Living Infrastructure grant from the MN Department of Human Services:</p> <p>Unsheltered Street Outreach: Locates and engage individuals in County living with a disabling condition, are homeless, living in vehicles or places not meant for human habitation, to screen for basic needs and assist with referral to community resources.</p> <p>Referral based Outreach: Ally receives referrals to outreach and engage individuals in County who are living with disabling conditions, navigating housing instability, homelessness, and/or residing in segregated settings (e.g., hospitals, treatment centers, corrections, etc.) to screen for basic needs and assist with referral to community resources.</p> <p>Housing Navigation: Assist individuals in County living with disabilities, disabling conditions, and low income find and maintain housing by connecting them with resources and assistance programs.</p>	100% funded by DHS – Community Living Infrastructure (CLI) Grant	7/1/2025-6/30/2027

Service	Service Description	Funding Source(s)	Contract Term Date
Street Outreach	Ally locates and engages individuals in County who are homeless, living in vehicles or places not meant for human habitation, to screen for basic needs and assist with referral to community resources. They also assist individuals in County who are unsheltered homeless find and maintain housing and provide information about services and resources to community stakeholders.	100% funded by County Levy	1/1/2026-12/31/2027

Strategic Alignment

Ally’s work supports and aligns with the following County Board strategies:

Thriving people: Dakota County creates access to opportunities, cares for vulnerable people, and fosters community safety, health and well-being.

Oversight

CLI Grant Outreach Services: Quarterly reports are required summarizing the following: number of unduplicated individuals served in Outreach program, basic demographics of individuals (age, race, gender), length of time in program for each individual, number and percent of individuals obtaining housing, exit destination for each individual who left the program and success stories of outreach participants. Invoices are submitted, at a minimum, quarterly and include specific budget categories and any support documentation.

Street Outreach Services: Quarterly reports are required summarizing the following: number of unduplicated individuals served in Outreach program, basic demographics of individuals (age, race, gender), length of time in program for each individual, number and percent of individuals obtaining housing, exit destination for each individual who left the program and success stories of outreach participants. Invoices are submitted, at a minimum, quarterly and include specific budget categories and any support documentation.

Outcome Measures

Ally Homeless Street Outreach - Dakota County Total Clients Served 2019-2024

Year	Total Clients Served Each Year
2019	1,314
2020	882
2021	854
2022	1,664
2023	1,869
2024	2,092

Note: the drop in number of clients served in 2020 and 2021 is related to increased shelter availability and funding during COVID. In 2025, data will begin to reflect a drop in number of clients served related to a decrease in Ally Street Outreach funding and staff.

Minnesota Homeless Management Information System (HMIS) Q3 2025 Data (counts reflect number of households)

Household Type	Count
Adult/Child Household	42
Adults Only Household	26
Single Individual	243
Total	311

# of Members in Household	Count
1	250
2	34
3	13
4	7
5	3
6	1
7	1
Total	309

Head of Household Age	Count
18-24	10
25-34	25
35-44	55
45-54	44
55-61	24
62 plus	16
Total	174

Head of Household Gender	Count
Man/Boy	154
Woman/Girl	150
Non-Binary	2
Transgender	3
Data not collected	15
Total	324

Head of Household Race and Ethnicity	Count
White	124
Black	58
Other	32
Data not collected	101
Total	315

Head of Household Disability	Count
Yes	155
No	16
Data not collected	135
Prefers not to answer	4
Total	310

Head of Household Veteran	Count
Yes	3
No	251
Data not collected	67
Prefers not to answer	1
Total	322

Living Situation at Start Date	Count
Literally Homeless	230
Temporary Housing	47
Permanent Housing	12
Institutional Setting	15
Total	304

Housing Resources Provided	Count
Yes	296
No	25
Data not collected	3
Total	324

Income Resources Provided	Count
Yes	94
No	187
Data not collected	23
Total	304

Other Resources Provided	Count
Yes	248
No	60
Data not collected	14
Total	322

Living Situation at End Date	Count
Institutional Setting	8
Literally Homeless	97
Permanent Housing	32
Temporary Housing	41
Other	2
Total	180

City Located (calls included)	Count
Apple Valley	8
Burnsville	24
Eagan	25
Farmington	5
Hastings	19
Inver Grove	8
Lakeville	17
Northfield	4
Rosemount	5
South Saint Paul	18
Vermillion	1
West Saint Paul	37
Hennepin County	10
Ramsey County	13
Other County	10
Total	204

Note: HMIS data no longer available for Ally internal data with city specific and other recommended local data.

Mandates

Mandate Level (Board Decision) – Program Name, Authority for Program (Statute, Resolution, etc.), Program Description:

Outreach Services – DHS – CLI Grant Funded: In 2017, language was added through the Minnesota Housing Support Act (Chapter 256I) to increase opportunities for Minnesotans with disabilities to live in the community. Board Resolution 25-040; 1/21/2025.

Street Outreach Services: The Board of Commissioners is not mandated to provide or contract for these outreach services.

Financials

Total Contracted Payments 2024-2025: \$1,454,123

Services	Contract Budget 2026-2027
DHS Grant Outreach Services	\$170,000
Street Outreach Services	\$322,000