



Dakota County

Community Services Committee of the Whole

Agenda

Tuesday, July 22, 2025

1:00 PM

Conference Room 3A, Administration
Center, Hastings

If you wish to speak to an agenda item or an item not on the agenda, please notify the Clerk to the Board via email at CountyAdmin@co.dakota.mn.us

1. Call to Order and Roll Call

Note: Any action taken by this Committee of the Whole constitutes a recommendation to the County Board.

2. Audience

Anyone in the audience wishing to address the Committee on an item not on the Agenda or an item on the Consent Agenda may send comments to CountyAdmin@co.dakota.mn.us and instructions will be given to participate during the meeting. Verbal comments are limited to five minutes.

3. Approval of Agenda (Additions/Corrections/Deletions)

3.1 Approval of Agenda (Additions/Corrections/Deletions)

4. Consent Agenda

4.1 Approval of Minutes of Meeting Held on June 10, 2025

5. Regular Agenda

5.1 *Community Corrections* - Update On Sunsetting Of Adult Probation Fees And Approval Of Plan To Minnesota Department Of Corrections

5.2 *Social Services-Children and Family Services* - Update On Minnesota African American Family Preservation And Child Welfare Disproportionality Act

5.3 *Social Services-Children and Family Services* - Authorization To Execute Contract For Community Resource Center Coordinating Agency Services

5.4 *Social Services-Aging & Disability Services* - Home And Community Based Services Update

5.5 *Employment and Economic Assistance* - Supplemental Nutrition Assistance
Program Error Rate

6. **Community Services Director's Report**

7. **Future Agenda Items**

8. **Adjournment**

8.1 Adjournment

For more information please call 651-554-5742.

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<https://www.co.dakota.mn.us/Government/BoardMeetings/Pages/default.aspx>

Public Comment can be sent to CountyAdmin@co.dakota.mn.us



Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4660

Agenda #: 3.1

Meeting Date: 7/22/2025

Approval of Agenda (Additions/Corrections/Deletions)



Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4661

Agenda #: 4.1

Meeting Date: 7/22/2025

Approval of Minutes of Meeting Held on June 10, 2025



Dakota County

Community Services Committee of the Whole

Minutes

Tuesday, June 10, 2025

1:00 PM

**Conference Room 3A, Administration
Center, Hastings**

1. Call to Order and Roll Call

Present: Commissioner Slavik, Commissioner Atkins, Chairperson Halverson, Commissioner Droste, Commissioner Workman and Commissioner Holberg

Absent: Commissioner Hamann-Roland

Also in attendance were Heidi Welsch, County Manager; Lucie O'Neill, Assistant County Attorney; Marti Fischbach, Community Services Division Director; and Colleen Collette, Administrative Coordinator.

The meeting was called to order at 1:06 p.m. by the Chair, Commissioner Laurie Halverson.

The audio of this meeting is available upon request.

2. Audience

Chair, Commissioner Laurie Halverson, asked if there was anyone in the audience who wished to address the Community Services Committee on an item not on the agenda or an item on the consent agenda. No one came forward and no comments were submitted to CountyAdmin@co.dakota.mn.us.

3. Approval of Agenda (Additions/Corrections/Deletions)

3.1 Approval of Agenda (Additions/Corrections/Deletions)

Motion: Liz Workman

Second: William Droste

On a motion by Commissioner Workman, seconded by Commissioner Droste, the agenda was unanimously approved. The motion carried unanimously.

Ayes: 6

4. Consent Agenda

Motion: Mike Slavik

Second: Joe Atkins

On a motion by Commissioner Slavik, seconded by Commissioner Atkins, the consent agenda was unanimously approved as follows:

4.1 Approval of Minutes of Meeting Held on May 13, 2025

5. Regular Agenda

5.1 Authorization To Allocate Local Affordable Housing Aid Funds To Dakota County Community Development Agency And Amend 2025 Non-Departmental Budget

Motion: Mike Slavik

Second: Liz Workman

Marti Fischbach, Community Services Director, Paul Sikorski, Finance Director and Heidi Welsch, County Manager, presented on this item and stood for questions.

WHEREAS, Local Affordable Housing Aid (LAHA) is aid to metropolitan local governments of seven counties, including Dakota County, and 63 cities; and

WHEREAS, LAHA is funded through a dedicated sales tax in the seven-county metropolitan area; and

WHEREAS, during the 2025 budget process, the County Board approved a budget of \$4.9 million of LAHA funding that included investments for Emergency Rental Assistance, Apartment Services, Prevention and Navigation Services, Housing Clinic, Family Voucher Program, and Permanent Supportive Housing and Rapid Re-Housing Services; and

WHEREAS, based on LAHA revenues to date, staff projects annual LAHA revenues of \$9,800,000; and

WHEREAS, during the October 22, 2024, Community Services Committee meeting, the Board gave direction to budget 50 percent of LAHA in the Dakota County Social Services budget and hold 50 percent for future discussion of Community Development Agency (CDA) allocation; and

WHEREAS, Board authorization is needed to budget and distribute LAHA funds to the CDA in 2025 for qualifying projects, consistent with the County's Housing Business Plan; and

WHEREAS, the CDA's proposed Fiscal Year (FY) 2025-2026 budget will include the appropriated LAHA funds for eligible activities and projects; and

WHEREAS, staff will also briefly discuss options for the 2026 allocation process.

NOW, THEREFORE, BE IT RESOLVED, That the Dakota County Board of Commissioners hereby authorizes the Deputy County Manager to accept Local Affordable Housing Aid (LAHA) funding; and

BE IT FURTHER RESOLVED, That the Dakota County Board of Commissioners hereby amends the 2025 Non-Departmental Budget as follows:

Expense

Community Development Agency Allocation \$4,900,000

Total Expense **\$4,900,000**

Revenue

LAHA Funding \$4,900,000

Total Revenue **\$4,900,000**

This item was approved and recommended for action by the Board of Commissioners on 6/24/2025.

Ayes: 6

5.2 Authorization To Execute A Contract For A Multimedia Public Awareness Campaign, Allocate \$150,000 Of Opioid Settlement Funds, And Amend 2025 Public Health And 2025 Non-Departmental Budgets

Motion: Joe Atkins

Second: Mike Slavik

Erin Carder, Public Health Deputy Director, and Paul Sikorski, Finance Director, presented on this item and stood for questions.

WHEREAS, Pursuant to Minn. Stat. § 375A.04, the Dakota County Board of Commissioners is, and performs the duties and exercises the powers of, a community health board under Minn. Stat. Ch. 145A, including the responsibility to prevent disease and to promote and protect the public health of Dakota County residents; and

WHEREAS, Minnesota was part of a multi-state lawsuit against opioid manufacturers and distributors; and

WHEREAS, Dakota County has received \$5,401,004 to date and is expected to receive more than \$16 million from the National Opioid Settlement Agreements for the purposes of opioid remediation activities or restitution; and

WHEREAS, the Dakota County Opioid Response Advisory Committee (ORAC) was established as a County Board appointed advisory committee in October 2023 and supports the development of a comprehensive and effective countywide response to the opioid crisis; and

WHEREAS, it provides recommendations to the County Board on the use of Opioid Settlement funds for external projects and initiatives; and

WHEREAS, by Resolution No. 25-200 (April 22, 2025), the Dakota County Board of Commissioners adopted the 2025-2026 Strategic Plan from the ORAC, which includes a priority to increase community awareness by which Public Health and its internal communication partners create and promote culturally appropriate and stigma-reducing opioid messages to increase community

awareness; and

WHEREAS, this includes starting a paid communication campaign to increase opioid awareness and recruit help from the community in the effort of opioid awareness; and

WHEREAS, Dakota County continues to see the harmful and often fatal impacts of opioid misuse, particularly involving fentanyl; and

WHEREAS, as part of its efforts to address the opioid crisis, engage the community in prevention and education, and align with the ORAC's Strategic Plan, Public Health proposes to launch a multimedia public awareness campaign focused on raising awareness of the risks associated with fentanyl and other opioids, and promoting prevention, treatment, and recovery resources; and

WHEREAS, in accordance with the County's standard solicitation process, Public Health will post a solicitation for a vendor to lead this multimedia public awareness campaign, which will include digital, social media, print, radio, and transit advertising, along with community engagement strategies and stakeholder partnerships; and

WHEREAS, the campaign will be developed in alignment with public health best practices, Johns Hopkins Principles, and culturally responsive messaging; and

WHEREAS, to maximize visibility and impact, the campaign will launch in August 2025 in recognition of Overdose Awareness Month, culminating with observances and events on International Overdose Awareness Day, August 31; and

WHEREAS, funding for the campaign will be drawn from Dakota County's allocation of national opioid settlement funds; and

WHEREAS, in accordance with the Amended Minnesota Opioids State-Subdivision Memorandum of Agreement, the authorization is for expenditures of opioid settlement funds up to \$150,000 over the period of July 1, 2025 through December 31, 2026; and

WHEREAS, the expenditure aligns with the Memorandum of Agreement's list of opioid remediation uses in Exhibit A, section G, subsection 1, which states the remediation use of funding media campaigns to prevent opioid misuse, including but not limited to focusing on risk factors and early interventions.

NOW, THEREFORE, BE IT RESOLVED, That the Dakota County Board of Commissioners hereby authorizes an allocation of up to \$150,000 of opioid settlement funds from the 2024 Non-Departmental Budget for the period of July 1, 2025 through December 31, 2026, for a countywide multimedia campaign to

increase community awareness and prevent opioid misuse in accordance with the Opioid Memorandum of Agreement Exhibit A strategy item G.1.; and

BE IT FURTHER RESOLVED, That the Dakota County Board of Commissioners hereby authorizes execution of a contract with a selected vendor in an amount not to exceed \$150,000 of opioid settlement funds for the period of August 1, 2025 through December 31, 2026, to lead the countywide multimedia campaign to increase community awareness and prevent opioid misuse in accordance with the Opioid Memorandum of Agreement Exhibit A strategy item G.1., subject to approval by the County Attorney's Office as to form; and

BE IT FURTHER RESOLVED, That the Community Services Director is hereby authorized to amend said contract, consistent with the amount budgeted, to alter the contract amount and the contract term up to one year after initial expiration date, consistent with County contracting policies, subject to approval by the County Attorney's Office as to form; and

BE IT FURTHER RESOLVED, That the contract shall contain a provision that allows the County to immediately terminate the contract in the event sufficient funds from county, state, or federal sources are not appropriated at a level sufficient to allow payment of the amounts due; and

BE IT FURTHER RESOLVED, That the 2025 Public Health Budget is hereby amended as follows:

Expense

Opioid Settlement Expense \$150,000

Total Expense **\$150,000**

Revenue

Opioid Settlement Funds \$150,000

Total Revenue **\$150,000**

; and

BE IT FURTHER RESOLVED, That the 2025 Non-Departmental Budget is hereby amended as follows:

Expense

Opioid Settlement Expense \$(150,000)

Total Expense **\$(150,000)**

Revenue

Opioid Settlement Funds \$(150,000)

Total Revenue **\$(150,000)**

This item was approved and recommended for action by the Board of Commissioners on 6/24/2025.

Ayes: 6

5.3 Update On Contact Center/Interactive Voice Response Phone System

Nadir Abdi, Employment & Economic Assistance Director, and Matthew Tuggle, Employment & Economic Assistance Systems Management Supervisor, presented on this item and stood for questions. This item was on the agenda for informational purposes only; no staff direction was given by the Committee.

Information only; no action requested.

6. Community Services Director's Report

Marti Fischbach, Community Services Director, referred the Committee to the written report that was provided.

7. Future Agenda Items

Chair, Commissioner Laurie Halverson, asked the Committee if anyone had a topic they would like to hear more about at an upcoming Community Services Committee of the Whole meeting. No topics were brought forth.

8. Adjournment

8.1 Adjournment

Motion: Joe Atkins

Second: Mike Slavik

On a motion by Commissioner Joe Atkins, seconded by Commissioner Mike Slavik, the meeting was adjourned at 2:49 p.m.

Ayes: 6

Respectfully submitted,

Colleen Collette, Administrative Coordinator
Community Services Division



Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4238

Agenda #: 5.1

Meeting Date: 7/22/2025

DEPARTMENT: Community Corrections

FILE TYPE: Regular Action

TITLE

**Update On Sunsetting Of Adult Probation Fees And Approval Of Plan To Minnesota
Department Of Corrections**

PURPOSE/ACTION REQUESTED

Receive an update on plans for sunsetting adult probation fees and approve plan letter for submission to the Minnesota Department of Corrections (DOC).

SUMMARY

In the last biennium, the state legislature increased funding for Community Corrections and, through the 2023 Public Safety Bill, ended the ability of counties to assess probation fees starting August 1, 2029. Each county is required to send the DOC their plan by August 1, 2025, for eliminating probation fees (Attachment: Dakota County Probation Fee Plan Letter).

By Resolution No. 23-369 (August 29, 2023), the Dakota County Board of Commissioners approved acceptance of increased funding from the 2023 Public Safety Bill and amended the Community Corrections Budget. Dakota County Community Corrections plans to continue to assess fees until the statute no longer allows it.

OUTCOMES

How much: Probation Fee Budget:

- 2023: Probation Fee Budget: \$580,000, Probation Fee Actual: \$413,079.78
- 2024: Probation Fee Budget: \$485,000, Probation Fee Actual: \$355,169.54
- 2025: Probation Fee Budget: \$485,000, Probation Fee Actual (YTD): \$92,621.89

Actual budget amounts vary from projected amounts due to reductions in fees assessed to clients who qualified for a public defender and clients transferring in or out of Dakota County Probation.

How many: All adult probation clients.

Is Anyone better off: Dakota County probation clients.

RECOMMENDATION

Staff recommends that the Board of Commissioners approves the plan letter to be sent to the Minnesota Department of Corrections.

EXPLANATION OF FISCAL/FTE IMPACTS

None.

- | | | |
|----------------------------------------------|-----------------------------------------------|--------------------------------|
| <input checked="" type="checkbox"/> None | <input type="checkbox"/> Current budget | <input type="checkbox"/> Other |
| <input type="checkbox"/> Amendment Requested | <input type="checkbox"/> New FTE(s) requested | |

RESOLUTION

WHEREAS, the state legislature increased funding for Community Corrections and, through the 2023 Public Safety Bill, ended the ability of counties to assess probation supervision fees starting August 1, 2029; and

WHEREAS, each county is required to send the State of Minnesota Department of Corrections its plan by August 1, 2025, for eliminating probation fees; and

WHEREAS, by Resolution No. 23-369 (August 29, 2023), the Dakota County Board of Commissioners approved acceptance of increased funding from the 2023 Public Safety Bill and amended the Community Corrections Budget; and

WHEREAS, Dakota County Community Corrections plans to continue to assess fees until the statute no longer allows it.

NOW, THEREFORE, BE IT RESOLVED, That the Dakota County Board of Commissioners hereby authorizes the Community Corrections Director to submit the plan letter to the Minnesota Department of Corrections.

PREVIOUS BOARD ACTION

23-369; 8/29/23

ATTACHMENTS

Attachment: Dakota County Probation Fee Plan Letter

Attachment: Presentation Slides

BOARD GOALS

- | | |
|-------------------------------------------------------------------|------------------------------------------------------------------|
| <input type="checkbox"/> A Great Place to Live | <input type="checkbox"/> A Healthy Environment |
| <input type="checkbox"/> A Successful Place for Business and Jobs | <input checked="" type="checkbox"/> Excellence in Public Service |

CONTACTS

Department Head: Suwana Kirkland

Author: Danielle McNamara



July 30, 2025

Commissioner Paul Schnell
Minnesota Department of Corrections
1450 Energy Park Drive
St. Paul, MN 55108-5219

RE: Dakota County Probation Fees

Commissioner Paul Schnell,

Pursuant to the 2023 modifications to Minnesota Statutes §244.18, specifically Subdivision 9, Dakota County hereby submits its written plan to phase out the collection of probation supervision fees.

Dakota County intends to continue assessing and collecting probation fees until the statutory deadline for their elimination, August 1, 2029. We understand the legislative direction and are preparing internally to ensure full compliance with the required phase-out timeline. Our plan involves maintaining current operational practices regarding supervision fees while gradually adjusting our administrative and financial systems to accommodate the elimination of these fees by the mandated date.

It is important to note that prior to the 2023 legislative changes, the Dakota County Board of Commissioners proactively addressed concerns regarding the impact of supervision fees on low-income individuals. In a step toward equity, the Board approved the elimination of probation fees for all individuals who qualified for a public defender. This action recognized the disproportionate burden such fees may place on economically disadvantaged clients.

Dakota County remains committed to a fair and effective probation system and will continue to monitor the implementation of this transition to ensure it aligns with state requirements and best serves our community.

Sincerely,

A handwritten signature in black ink, appearing to read "Suwana Kirkland".

Suwana Kirkland
Dakota County Community Corrections Director

Community Corrections

W www.dakotacounty.us

A Dakota County
Judicial Center
1560 Highway 55
Hastings, MN 55033

P 651-438-8288

F 651-438-8340

A Dakota County
Juvenile Services Center
1600 Highway 55
Hastings, MN 55033

P 651-438-8399

F 651-438-4960

A Dakota County
Northern Service Center
1 Mendota Rd. West, Suite 510
West. St. Paul, MN 55118

P 651-554-6060

F 651-554-6070

A Dakota County
Western Service Center
14955 Galaxie Ave.
Apple Valley, MN 55124

P 952-891-7200

F 952-891-7282



Probation Fees and Intensive Supervised Release

Jim Scovil, Deputy Director Community Corrections

1

Legal History of Probation Fees



- Counties authorized to assess probation fees in 2008. (M.S. 609.101)
- Probation Fees need to be eliminated by August 1, 2029 (M.S. 244.173)
- Counties need to develop a written plan for phasing out probation fees to the DOC by August 1, 2025 (M.S. 244.173)

2

2022 Fee Reductions



After a presentation at GGP, Community Corrections modified the probation fee Schedule:

- Eliminated fees for those who qualified for a public defender
- Eliminated fees for those returning to the community from prison
- Eliminated the double fees for transfer clients



3

Probation Fee Budget



- 2023:
 - Probation Fee Budget: \$580,000
 - Probation Fee Actual: \$413,079.78
- 2024:
 - Probation Fee Budget: \$485,000,
 - Probation Fee Actual: \$355,169.54
- 2025:
 - Probation Fee Budget: \$485,000
 - Probation Fee Actual (Jan 1-May 16): \$105,172.02



Dakota County costs to collect probation fees = \$82,600.

4

Recommendation



- Community Corrections continues to assess probation fees until August 1, 2029, which is the latest allowed by the statute.
- Community Corrections is authorized to send the letter outlining our fee elimination plan to the DOC.

5



A black rectangular area with the word "Questions?" written in white, chalk-like font, centered within the slide.

6



Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4445

Agenda #: 5.2

Meeting Date: 7/22/2025

DEPARTMENT: Social Services-Children & Family Services

FILE TYPE: Regular Information

TITLE

**Update On Minnesota African American Family Preservation And Child Welfare
Disproportionality Act**

PURPOSE/ACTION REQUESTED

Receive an update on the Minnesota African American Family Preservation and Child Welfare Disproportionality Act.

SUMMARY

On July 1, 2024, legislation established the Minnesota African American Family Preservation and Child Welfare Disproportionality Act (Act) in MN Stat., Chapter 117 within Minn. Stat. §§ 260.61 to 260.693. The development of the Act is aimed to address the disproportionate representation of African American families and other overrepresented populations in the child welfare system. The Act focuses on preventing unnecessary removal of children from their families and ensuring families receive the necessary support to stay together and thrive. Implementation of the Act began in Hennepin and Ramsey counties January 1, 2025, with a plan to phase in all counties statewide January 1, 2027.

The Act is comprised of the following key provisions:

- Responsible social service agencies are required to make “active efforts” to prevent the removal of children from their families and to facilitate reunification. Safety plans are to be implemented with specific parameters to allow children to remain in their home. Active effort would also include culturally specific supports and services as well as involving the family planning and service selection.
- Social service agencies will have limitations on the use of emergency removals, foster care placements and termination of parental rights to better ensure children are not unnecessarily removed from their homes.
- Cultural competency training is mandated for case workers, supervisors, judges, guardians ad litem, and attorneys working in the child welfare system.
- Counties will be required to conduct regular case reviews, develop remediation plans when necessary, and report data on their compliance with the Act.

The purpose of the Act is to protect the best interests of African American and disproportionality represented children in the child welfare system. The intent of the Act is to develop a continuum of culturally responsive community-based programs aimed at supporting African American and disproportionately represented families without the use of placement. African American families and children are overrepresented in the child welfare system to include out-of-home placement, and

therefore, efforts are required to promote the stability and security of this population and other overrepresented families to reduce this disparity.

As staff prepares for implementation of the Act in 2027, resource considerations include financial implications including increased staffing, technology improvements, need for community service providers, training for staff and system partners, and concrete supports for families. It will be important to develop strategies that fund and resource the entire child well-being community to meet the goal of the reducing racial and other disproportionalities in our systems.

RECOMMENDATION

Information only; no action requested.

EXPLANATION OF FISCAL/FTE IMPACTS

None.

- | | | |
|----------------------------------------------|-----------------------------------------|-----------------------------------------------|
| <input checked="" type="checkbox"/> None | <input type="checkbox"/> Current budget | <input type="checkbox"/> Other |
| <input type="checkbox"/> Amendment Requested | | <input type="checkbox"/> New FTE(s) requested |

RESOLUTION

Information only; no action requested.

PREVIOUS BOARD ACTION

None.

ATTACHMENTS

Attachment: Presentation Slides

BOARD GOALS

- | | |
|-------------------------------------------------------------------|-------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Thriving People | <input type="checkbox"/> A Healthy Environment with Quality Natural Resources |
| <input type="checkbox"/> A Successful Place for Business and Jobs | <input type="checkbox"/> Excellence in Public Service |

CONTACTS

Department Head: Nikki Conway

Author: Lawrence Dickens



Minnesota African American Family Preservation and Child Welfare Disproportionality Act July 2025

Nikki Conway, Children and Family Services
Director
Lawrence Dickens, Children and Family Services
Deputy Director

1

Overview



- The Minnesota African American Family Preservation and Child Welfare Disproportionality Act was established on July 1, 2024.
- Implementation of The Act began in Hennepin and Ramsey counties January 1, 2025, with a plan to phase in all counties statewide January 1, 2027.
- Goal to protect the best interests of African American children and children disproportionately represented in the child welfare system.

2

Who does it apply to?

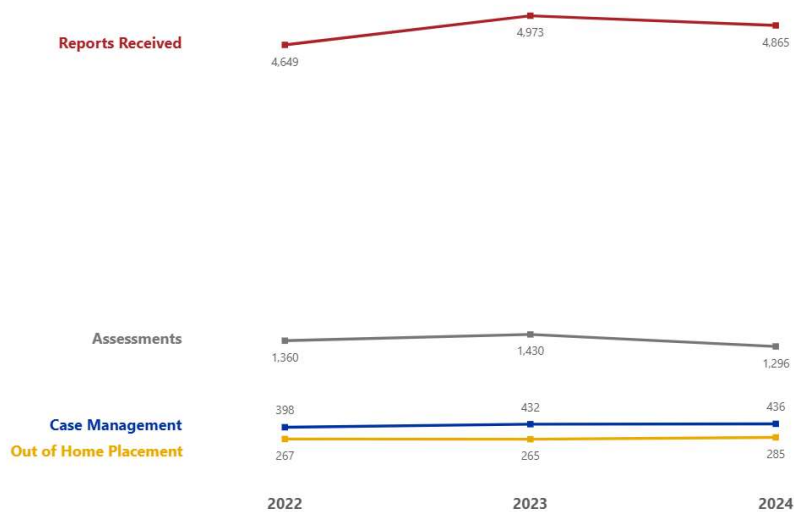


Estimated to apply to 90% of all child protection cases in or current system.

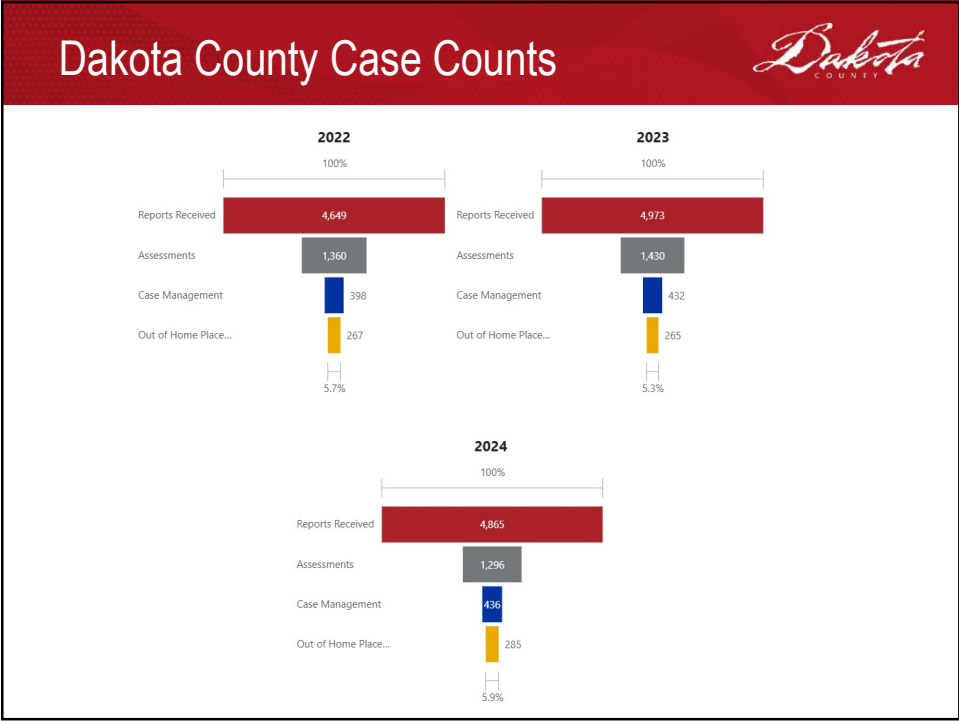


3

Dakota County Case Counts



4



5



6

Requirements



- “Active efforts” v. “reasonable efforts” requires more assistance to families toward case plan goals
- Restrictions on use of emergency removals of children, foster care placement and termination of parental rights
- Cultural competency training mandated for staff and system partners
- Family Group Decision making needs to be offered
- Internal case reviews

7

Resource Considerations



STAFF



TRAINING



TECHNOLOGY



CULTURALLY
SPECIFIC
RESOURCES

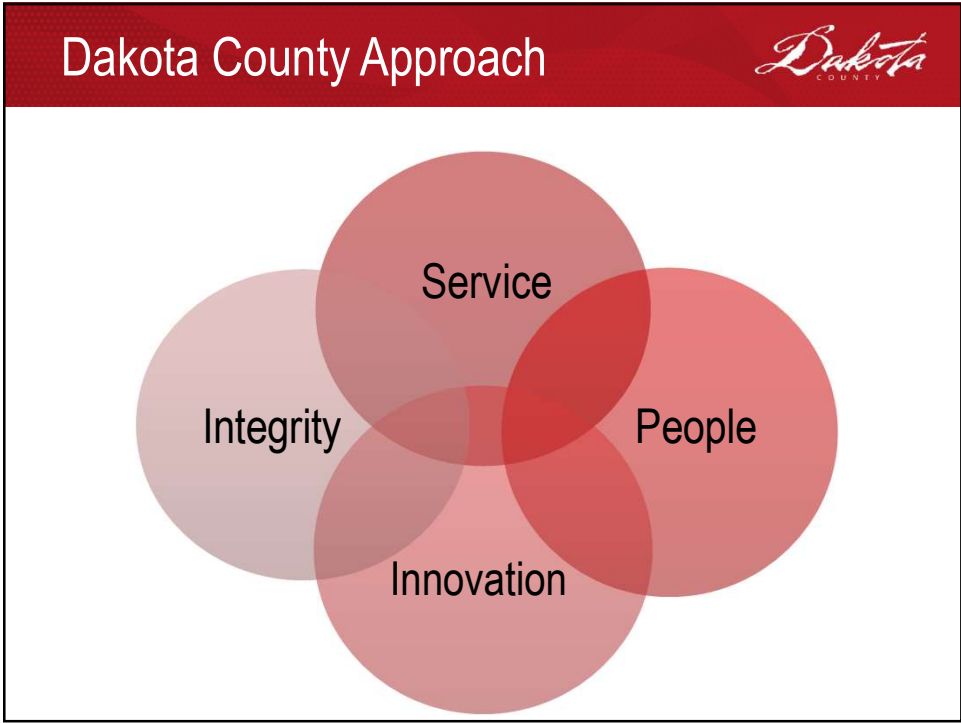


CONCRETE
SUPPORTS

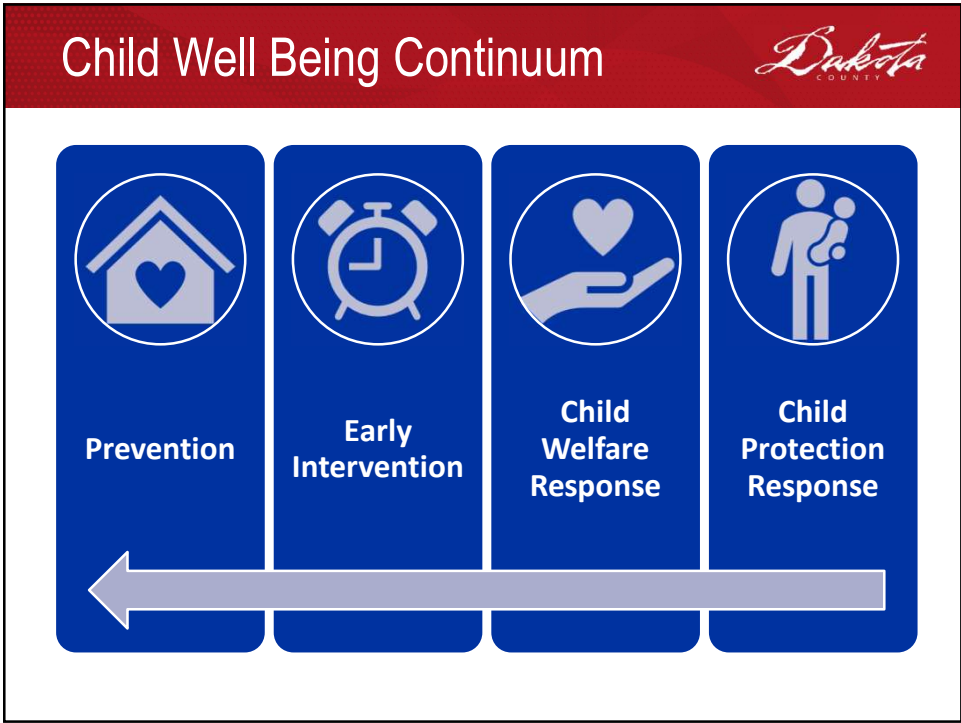


LEGAL
CONSULTATION

8



9



10

Dakota County Approach



"There comes a point where we need to stop just pulling people out of the river.

We need to go upstream and find out why they're falling in."

Archbishop Desmond Tutu

11

Implementation Process



We will need to support and resource the entire continuum of child well-being.

Investments are two-fold:

1. Adding capacity to current system
2. Developing new and innovative community-based resources

12

Community Recommendations



- Eliminating Disparities initiative began in 2021
 - Focus on out of home placement
 - Work with community partners
 - Work with parents with lived experience in the Dakota County system

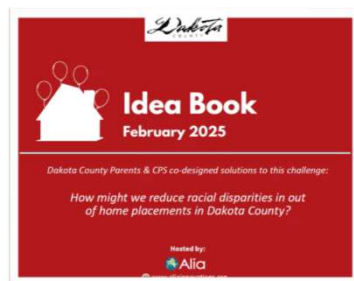
13

Implementation Recommendations



#1

**We need Family
First community-
led prevention
resource centers**



14

Implementation Priorities



15

Implementation Cost



- Worked with metro Counties to estimate costs across region
- 2026 Budget asks: \$2.9 Million
 - 11 FTE's includes social workers, coordinators and support staff
 - Contracts for staff training, development of community-based resources, investing in the Community Resource Center
- 2027 will include concrete supports for families
Preliminary Estimate Up to ~\$2.7 Million

16

Questions?





Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4045

Agenda #: 5.3

Meeting Date: 7/22/2025

DEPARTMENT: Social Services-Children & Family Services

FILE TYPE: Regular Action

TITLE

Authorization To Execute Contract For Community Resource Center Coordinating Agency Services

PURPOSE/ACTION REQUESTED

Authorize execution of a contract with The Improve Group Cooperative for Community Resource Center (CRC) Coordinating Agency Services.

SUMMARY

County staff and community partners have been exploring the potential to develop CRCs (previously referred to as One-Stop Shops) in Dakota County for several years. These centers would offer a comprehensive array of services and supports to meet people's needs in community settings, with the goal of promoting family well-being and preventing involvement in child protection and other deep-end services. The services and supports would be provided by a constellation of community organizations, hosted by community partners, with structural support from a Coordinating Agency.

The Sauer Family Foundation offered a grant application that was intended to support the county and community partners in implementing CRCs in Dakota County.

By Resolution No. 24-212 (April 23, 2024), the Dakota County Board of Commissioners authorized submission of an application for a Sauer Family Foundation grant in an amount up to \$525,000 for the period of July 1, 2024 through June 30, 2026, and to execute the grant agreement. Dakota County was awarded \$370,000 and an extension through June 30, 2027, from the Sauer Family Foundation.

The County plans to pair these monies with existing Community Service monies to fund the CRC Coordinating Agency services, including dollars to fund community navigation and to support a community advisory council. This contract will not exceed \$582,620 over a two-year period.

A Request for Proposal (RFP) was issued for CRC Coordinating Agency services on May 1, 2025, and two responses were received. After a panel review and discussion, a joint proposal from Residents of Color Collective (ROCC) and The Improve Group Cooperative was selected to provide this service (Attachment: Solicitation Summary). Dakota County will contract with The Improve Group Cooperative, as the Agency Coordinator, and subcontract with ROCC to provide the Program Coordinator Services.

Staff recommends authorization to execute a contract with The Improve Group Cooperative (who will

subcontract with ROCC) to provide CRC Coordinating Agency services in the amount up to \$582,620 for the period of execution date through June 30, 2027.

OUTCOMES

The intended outcomes are as follows:

How Much?

Increased access to services and supports.

How Well?

Increased partnership with community agencies.

Increased resident satisfaction with available services and supports.

Is Anyone Better Off?

Increased protective factors for Dakota County residents.

Improved well-being for Dakota County residents.

Reduced disparity in outcomes for Dakota County residents.

RECOMMENDATION

Staff recommends authorization to execute a contract with The Improve Group Cooperative to provide CRC Coordinating Agency services in the amount up to \$582,620 for the period of execution date through June 30, 2027.

EXPLANATION OF FISCAL/FTE IMPACTS

There is sufficient budget for the contract in the 2025 Social Services Budget.

- | | | |
|----------------------------------------------|-----------------------------------------------|--------------------------------|
| <input checked="" type="checkbox"/> None | <input type="checkbox"/> Current budget | <input type="checkbox"/> Other |
| <input type="checkbox"/> Amendment Requested | <input type="checkbox"/> New FTE(s) requested | |

RESOLUTION

WHEREAS, county staff and community partners have been exploring the potential to develop Community Resource Centers (CRC), previously referred to as One-Stop Shops, in Dakota County for several years; and

WHEREAS, these centers would offer a comprehensive array of services and supports to meet people's needs in community settings, with the goal of promoting family well-being and preventing involvement in child protection and other deep-end services; and

WHEREAS, the services and supports would be provided by a constellation of community organizations, hosted by community partners, with structural support from a Coordinating Agency; and

WHEREAS, the Sauer Family Foundation offered a grant application that was intended to support the county and community partners in implementing CRCs in Dakota County; and

WHEREAS, by Resolution No. 24-212 (April 23, 2024), the Dakota County Board of Commissioners authorized submission of an application for a Sauer Family Foundation Grant in the amount up to \$525,000 for the period of July 1, 2024 through June 30, 2026, and execution of the grant

agreement; and

WHEREAS, Dakota County was awarded \$370,000 and an extension through June 30, 2027, from the Sauer Family Foundation; and

WHEREAS, the County plans to pair these monies with existing Community Service monies to fund the CRC Coordinating Agency services, including dollars to fund community navigation and to support a community advisory council; and

WHEREAS, this contract will not exceed \$582,620 over a two-year period; and

WHEREAS, a Request for Proposal (RFP) was issued for CRC Coordinating Agency services on May 1, 2025, and two responses were received; and

WHEREAS, after a panel review and discussion, a joint proposal from Residents of Color Collective (ROCC) and The Improve Group Cooperative was selected to provide this service; and

WHEREAS, Dakota County will contract with The Improve Group Cooperative, as the Agency Coordinator, and subcontract with ROCC to provide the Program Coordinator Services; and

WHEREAS, staff recommends authorization to execute a contract with The Improve Group Cooperative (who will subcontract with ROCC) to provide CRC Coordinating Agency services in the amount up to \$582,620 for the period of execution date through June 30, 2027.

NOW, THEREFORE, BE IT RESOLVED, That the Dakota County Board of Commissioners hereby authorizes the Community Services Director to execute a contract with The Improve Group Cooperative in an amount not to exceed \$582,620 for the period of execution date through June 30, 2027, subject to approval by the County Attorney's Office as to form; and

BE IT FURTHER RESOLVED, That the Community Services Director is hereby authorized to amend said contract, consistent with the amount budgeted, to alter the contract amount and the contract term up to one year after initial expiration date, consistent with County contracting policies, subject to approval by the County Attorney's Office as to form; and

BE IT FURTHER RESOLVED, That the contract shall contain a provision that allows the County to immediately terminate the contract in the event sufficient funds from county, state, or federal sources are not appropriated at a level sufficient to allow payment of the amount due.

PREVIOUS BOARD ACTION

24-212; 04/23/24

ATTACHMENTS

Attachment: Solicitation Summary

Attachment: Presentation Slides

BOARD GOALS

- ☒ Thriving People ☐ A Healthy Environment with Quality Natural Resources
☐ A Successful Place for Business and Jobs ☐ Excellence in Public Service

CONTACTS

Department Head: Nikki Conway

Author: Jenny Douville

Solicitation Summary

Date of Solicitation: May 1, 2025

Number of Proposals Received: 2

Review Team Agencies:

1. Mikayla Wilson – Community member
2. Nikki Conway – Social Services Director, Children and Family Services
3. Jenny Douville – Manager, Social Services
4. Kamala Pereira – Program Coordinator, Social Services
5. Florence Wanda – Community member

Services Description:

- Work with Community Resource Center (CRC) and community partner agencies to identify and support the vision for their local CRC.
- Work with CRCs and community partner agencies to develop and coordinate service strategies.
- Support ongoing assessment of community needs, and coordinate the development of service responses with the CRCs and community partner agencies.
- Engage with diverse populations to identify unmet or emerging needs, and foster partnerships between diverse populations and community partner agencies.
- Work with CRCs and community partner agencies to cultivate community relationships to increase resources and engagement.
- Develop and support Dakota County resident leaders to guide CRCs and community partner agencies on programmatic needs, including through their membership in CRC governing bodies.
- Support the CRCs and community partner agencies to develop the Navigator role, identify/onboard Navigators, and support their development and success.
- Coordinate a calendar of supports and activities for each CRC, and support the development and distribution of communication materials for CRCs.
- Support CRCs and community partner agencies in ensuring events and activities are holistic, culturally appropriate, accessible, and maintain legal and ethical standards.
- Support CRCs and community partner agencies to gather data to understand and evaluate CRC programs/activities for effectiveness and efficiency, Community Resource Centers Coordinating Agency Services Page 2.
- Engage in training offered on the Standards of Quality for Family Strengthening and Support through the National Family Support Network.
- Support CRCs and community partner agencies to maintain fidelity to the National Family Support Network Standards of Quality.
- Participate in the MN Community Family Resource Network work hosted by the Association of Minnesota Counties/Wilder.

Primary Deliverables:

Tracking and distributing a limited amount of funds to CRCs and community partner agencies, as authorized by Dakota County and in accordance with accounting standards.

Hiring, training, and supporting one full-time equivalence (FTE) Program Coordinator to coordinate implementation and operation of the Dakota County CRC initiative

Solicitation Selection Criteria:

1. Describe your approach and the strategies you will use to engage community and support the cultivation of programming with and for diverse communities. (20 points)
2. Describe your approach and the strategies you will use to develop and support resident leaders to influence the CRC work. (20 points)
3. What measures will be implemented to ensure the success of the Program Coordinator? (20 points)
4. Describe your approach and the strategies you will use to ensure CRC events and activities are holistic, culturally appropriate, accessible, and maintain legal and ethical standards. (20 points)
5. What makes your agency the best-suited for this role? (20 points)

Evaluation Results:

After a thorough review, the review panel recommended to award a contract with: Residents of Color Collective and The Improve Group.

Rationale of Recommended Vendor:

Residents of Color Collective and The Improve Group scored the highest on the evaluation portion of the combined panel scoring. They provided a detailed proposal that was creative and collaborative. They described the work in a passionate way that allows for community partnership and capacity building.

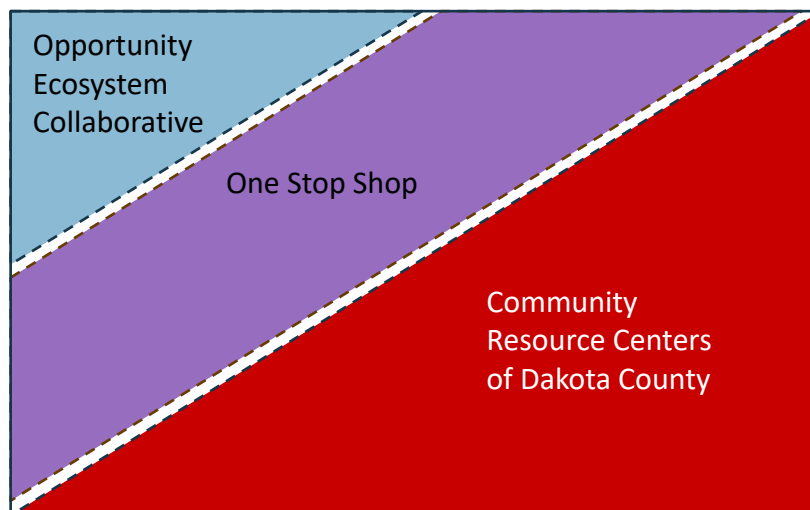


Community Resource Centers of Dakota County July 2025

Jenny Douville, Pathways to Prosperity
and Well-Being Manager

1

How We Got Here



2

What is a Community Resource Center?



A Family Resource Center (FRC) is a community-based, welcoming hub of support, services, and opportunities for families that:

- Utilizes an approach that is multi-generational, strengths-based, and family-centered
- Reflects and is responsive to community needs and interests
- Builds communities of peer support for families to develop social connections that reduce isolation and stress

We refer to our FRC as a Community Resource Center (CRC) because while our approach is family-centered, we want the support, services, and opportunities we offer to be inclusive of, inviting to, and accessible for anyone regardless of family status.

3

Five Protective Factors



4

Standards of Quality

Family Centeredness

Working with a family-centered approach that values families and recognizes them as integral to the Program

Family Strengthening

Supporting families to be strong, healthy and safe, thereby promoting their success and optimal development

Diversity, Equity, and Inclusion

Valuing, respecting, and embracing families' diversity, and advancing equity and inclusion

Community Strengthening

Working collaboratively with other stakeholders and supporting families' civic engagement, leadership development, and ability to affect systems change

Evaluation

Looking at areas of Program strength, as well as areas for further development, in order to guide continuous quality improvement and achieve positive results for families

5

FRC/CRC Outcomes: Nationally

- Gains in economic self-sufficiency, health, social support, family functioning and resiliency, child nurturing, healthy attachment, and child educational success


- 63% reduction of child abuse cases
- 50% reduction of out of home placements

- \$4.93 social return on investment for every dollar invested
- \$3.65 savings for the child welfare system for every dollar invested

Source: National Family Support Network

6

FRC/CRC Outcomes: Scott Co




July 14 Financial Counseling with U of M Extension 2:30-4:30pm Shoe Bus 3-6pm	July 15 WRC Clinic 10am-4pm @Savage Library FRC *Appointment Required	July 16 Food Distribution with Mi C.A.S.A. 2-4pm *While supplies last	July 17 WRC Clinic 9am-5pm Portico 9am-2pm Economic Assistance Program Support 2:30-4:30pm Cafe con Mi Casa y NAMI 5:30-7pm Science Time with the Library 8:30-9pm @Savage Library FRC	July 18 Science Time with the Library 10-11am
July 21 Family Law Clinic 2-5pm *Appointment Required	July 22 Children's Dental Services Call for an appointment: (612) 746-1330 Children's Disability Services 10am-12pm WRC Clinic 10am-4pm @Savage Library FRC *Appointment Required Summer Fun Activities 10-11:30am @Savage Library FRC NAMI Family Support Group 7-8:30pm @Savage Library	July 23 Housing Consultations 3-6pm NAMI Family Peer Support 4-5pm NAMI TALKS 5-6pm @Shakopee FRC and Zoom	July 24 WRC Clinic 9am-4pm Portico 9am-2pm	July 25 Balanced Parenting 10-11am

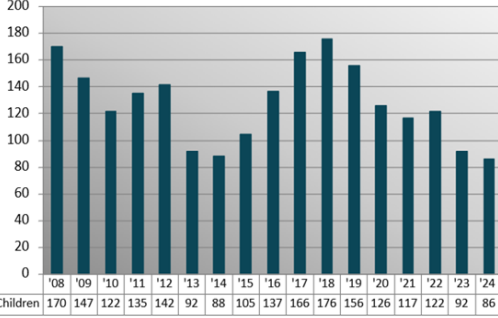
Scott County's Family Resource Centers connect families to services and some fun

The county opened its new center in Shakopee this week, offering information on a wide variety of services and community programs.

By Erin Adler
MARCH 21, 2023 AT 1:04PM

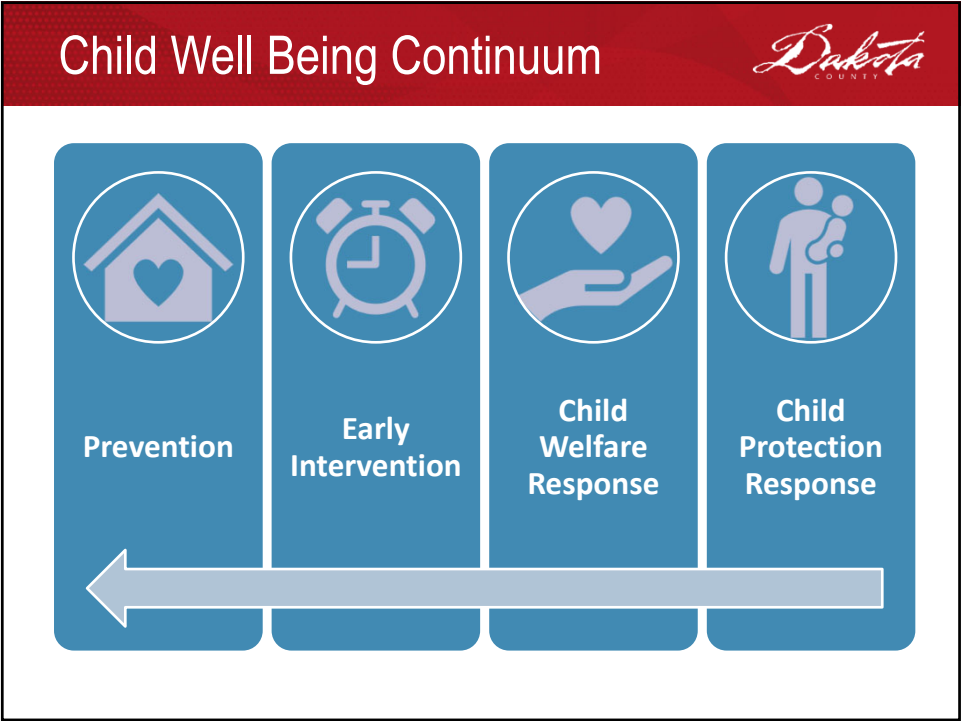


Children in Out of Home Placement (OHP)



Year	Children
'08	170
'09	147
'10	122
'11	135
'12	142
'13	92
'14	88
'15	105
'16	137
'17	166
'18	176
'19	156
'20	126
'21	117
'22	122
'23	92
'24	86

7



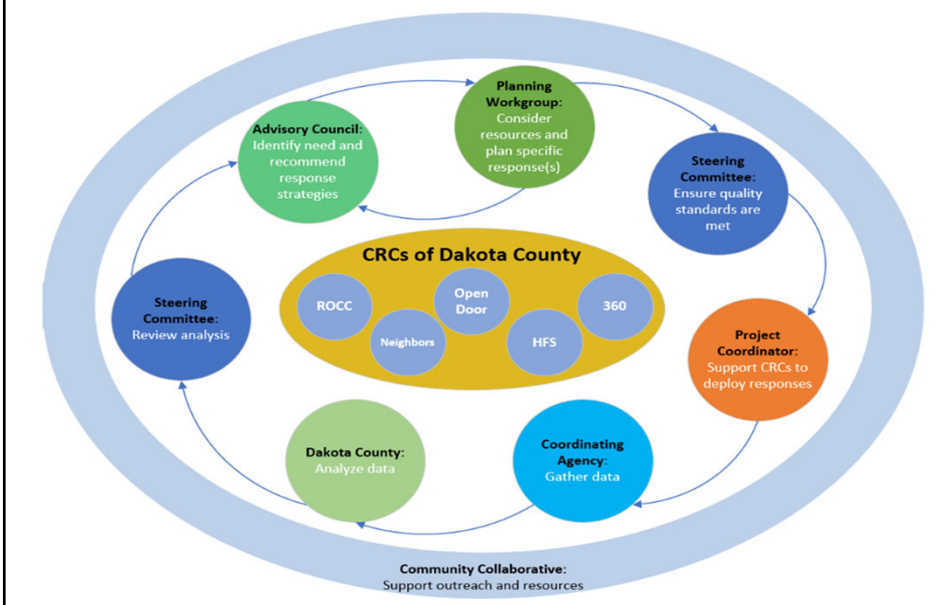
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CRCs of Dakota County Partners



9

CRCs of Dakota County Governance



10

CRC Coordinating Agency Role





Distribute funds



Gather data



Supervise Coordinator

11

CRC Program Coordinator Role





Cultivate relationships



Assess need



Develop services



Develop communication



Support Navigators

12

Coordinating Agency Contract Details



- 2-year contract
- Funded by Sauer Family Foundation grant (\$370,000) and Community Service Division monies (\$212,620)
- Contractors:
 - The Improve Group as Coordinating Agency
 - Residents of Color Collaborative as Program Coordinator

13



Questions?

14



Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4663

Agenda #: 5.4

Meeting Date: 7/22/2025

DEPARTMENT: Social Services-Aging & Disability Services

FILE TYPE: Regular Information

TITLE

Home And Community Based Services Update

PURPOSE/ACTION REQUESTED

Receive an update on Dakota County's lead agency role with home and community-based aging and disability services.

SUMMARY

Waiver and Alternative Care (AC) programs provide home and community-based services (HCBS) to meet the needs of people with disabilities and older adults. Minnesota developed HCBS waivers to meet the needs of people who choose to receive services and supports in their home or community, rather than in an institutional setting. For eligible people, these service options are available in addition to services covered by Medical Assistance (MA).

Each waiver/AC program is based on an agreement between DHS and the federal Centers for Medicare & Medicaid Services (CMS) that complies with federal requirements. These agreements are called waiver plans or AC protocols. Waiver plans outline populations served, service and provider standards, rate methodology, statewide oversight, fair-hearing rights, quality improvement strategies and safeguards to ensure people's health, safety and well-being.

Counties, as lead agencies, administer the programs and providers deliver services within the requirements of the programs. Lead agency roles include determining financial and program eligibility using standardized MnCHOICES assessment; providing ongoing case management/care coordination; helping the person access, coordinate and evaluate services; providing information to help people make informed choices; completing required assessments and reassessments; monitoring provision of services; authorizing services; entering screening and service authorizations into state systems; and working in partnership with DHS.

Staff will provide an overview of HCBS programs; outline the County lead agency role; describe trends, challenges, opportunities; and highlight legislative issues impacting the county role with HCBS.

OUTCOMES

2024 Data Indicators:

How much?

- 1,908 initial MnCHOICES assessments completed
- 6,361 MnCHOICES reassessments completed within timeline for annual eligibility

redetermination

- 7,300 case management cases (point in time) served by County or County-contracted agencies
- \$560 million in annual waived services authorizations

How well?

- 1,765 intakes waiting in the queue for assessment (point in time), which results in increased wait times for MnCHOICES assessment
- 100 percent of reassessments completed within timelines ensuring those receiving HCBS and AC do not have disruption of services

Is anyone better off?

- Older adults and people with disabilities who receive HCBS remain in home and community-based settings, rather than in institutional services, at a rate of 95 percent compared to statewide average of 90.6 percent
- 84 percent of survey respondents reported they were better off due to HCBS services/supports provided by Dakota County

RECOMMENDATION

Information only; no action requested.

EXPLANATION OF FISCAL/FTE IMPACTS

None.

- | | | |
|----------------------------------------------|-----------------------------------------|-----------------------------------------------|
| <input checked="" type="checkbox"/> None | <input type="checkbox"/> Current budget | <input type="checkbox"/> Other |
| <input type="checkbox"/> Amendment Requested | | <input type="checkbox"/> New FTE(s) requested |

RESOLUTION

Information only; no action requested.

PREVIOUS BOARD ACTION

None.

ATTACHMENTS

Attachment: Presentation Slides

BOARD GOALS

- | | |
|-------------------------------------------------------------------|-------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Thriving People | <input type="checkbox"/> A Healthy Environment with Quality Natural Resources |
| <input type="checkbox"/> A Successful Place for Business and Jobs | <input type="checkbox"/> Excellence in Public Service |

CONTACTS

Department Head: Emily Schug

Author: Katherine Kreager-Pieper



Home and Community Based Services Update

July 22, 2025

Emily Schug- Director
Katherine Kreager-Pieper- Deputy Director
Mary Woodard – Deputy Director
Social Services

1

Overview



What is Home and Community Based Services (HCBS)?



HCBS in Dakota County



2025 Legislative Impact

2

What is HCBS?



Medicaid Home and Community-Based Service (HCBS) Waivers were developed to provide alternatives to placing Medicaid-eligible people in

- Hospitals
- Nursing facilities
- Intermediate Care Facilities for Persons with Developmental Disabilities (ICFs/DD)

- **Alternative Care (AC)**
- **Elderly Waiver (EW)**



- **Community Alternative Care Waiver (CADI)**
- **Community Access for Disability Inclusion Waiver (CAC)**
- **Brain Injury Waiver (BI)**



- **Developmental Disability Waiver (DD)**

3


How do they get implemented?



- **Access**
 - MnCHOICES assessments
 - Medical Assistance
 - Disability Determination
- **Service Coordination**
 - Waiver Case Management
 - Lead Agency Staff and Contracted Agencies
- **Waiver Service Providers**
 - State enrolled

4

State of HCBS



System Backlogs and Complexities

HEALTH CARE

The pandemic's long shadow over the mental health of Minnesotans – especially youth

Increased demand for treatment adds to questions about whether the state's supply of caregivers can meet the need – particularly for children and teens.

By Christopher Snowbeck
The Minnesota Star Tribune

McKinnis Home Care

NEWS

Nine in 10 direct care HCBS providers grappling with staffing shortages: report

By ADAM HEALY
DECEMBER 16, 2024

Plymouth woman's fight to get her 92-year-old mother Medicaid highlights the growing problem of short-staffed counties

Staffing in Hennepin County to help residents navigate Medical Assistance hasn't kept pace with the increasing number of people seeking long-term care.

By James Walsh
The Minnesota Star Tribune
MAY 4, 2025 AT 10:15AM

Increasing Levels of Need

Minnesota hospitals say 65,000 days of care were avoidable if patients had somewhere to go


Chronically ill woman said she waited for hours at Minneapolis ER for an inpatient bed that never opened up.

By Jeremy Olson
The Minnesota Star Tribune
JANUARY 31, 2024 AT 7:50PM

Provider Shortage

5

HCBS in Dakota County



Community Living Services (CLS)

- Intake
- Initial Eligibility
- Reassessment
- Case Management – Internal and Contracted

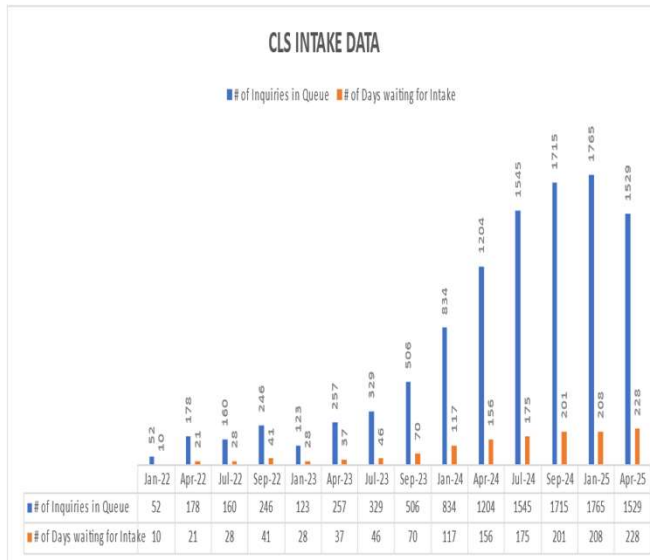
CLS Beyond HCBS

- Developmental Disability (DD) Case Management-Non-Waiver
- Communities First Services and Supports (CFSS)

Social Services Administrative Teams

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Intake



Individuals in queue waiting 7 months for intake to be finalized and assessment to be scheduled.

7

Metro Intake Comparison



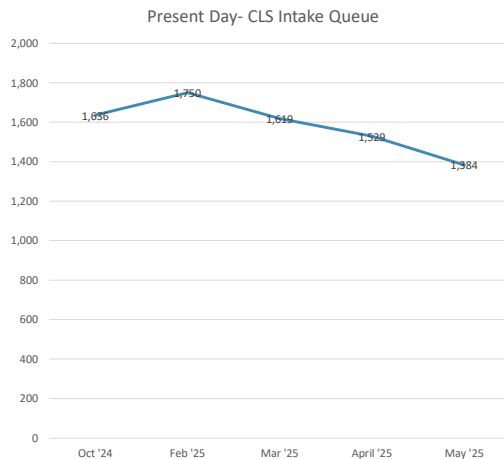
Metro Comparison

May/June 2025

County	Anoka	Dakota	Hennepin	Ramsey
# Waiting for Intake	880	1284	2693	2300
# of Months for Wait Time	7.5	7	6	9

8

Intake



What's working...

- Additional staff
 - 2 FTE added in February
- External referral
 - Access
 - Process Improvements
 - Data collection improvements

9

Initial Assessment



MnCHOICES Tool

Determines program and service eligibility: (all programs enveloped within one tool)

- HCBS waivers: Brain Injury (BI) Waiver, Community Alternative Care (CAC) Waiver, Community Access for Disability Inclusion (CADI) Waiver, Developmental Disabilities (DD) Waiver and Elderly Waiver (EW)
- Alternative Care (AC) and temporary AC
- Community First Services and Supports (CFSS) – formerly PCA

Provides information to access other programs and services:

- DD case management (Rule 185)
- Housing Stabilization Services (HSS)
- Moving Home Minnesota (MHM)
- Relocation Service Coordination Targeted Case Management (RSC-TCM)
- Essential Community Supports (ECS)

Provides consistent assessment practices: (overall goal for assessment process)

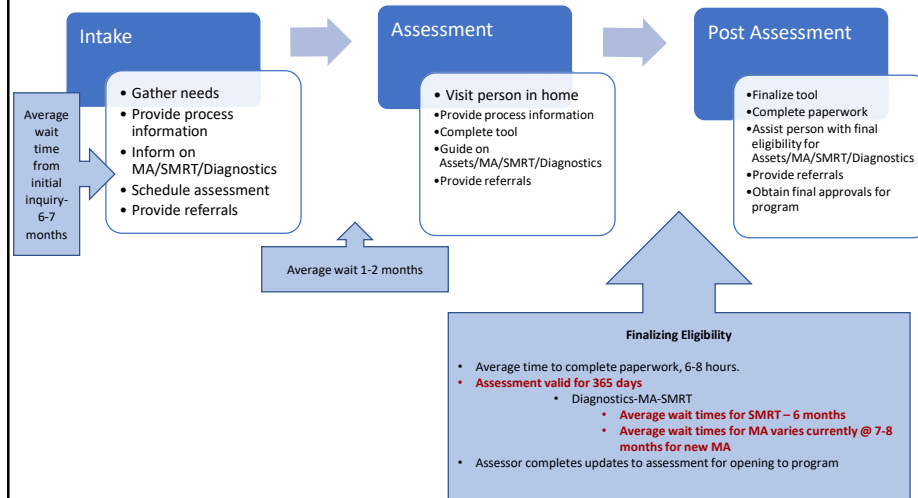
- Planning and referrals driven by the person's support needs and preferences
- Informed decision-making

10

Dakota
COUNTY

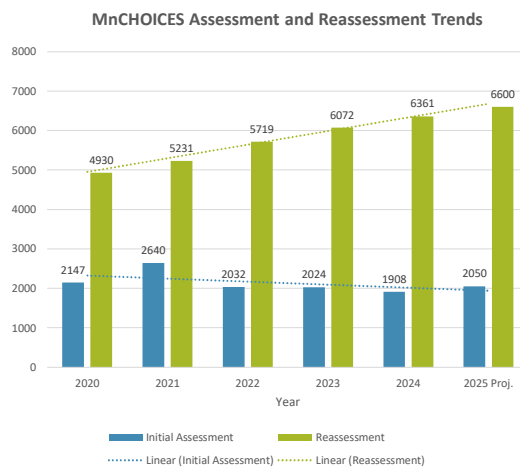
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Person's Journey for HCBS Access



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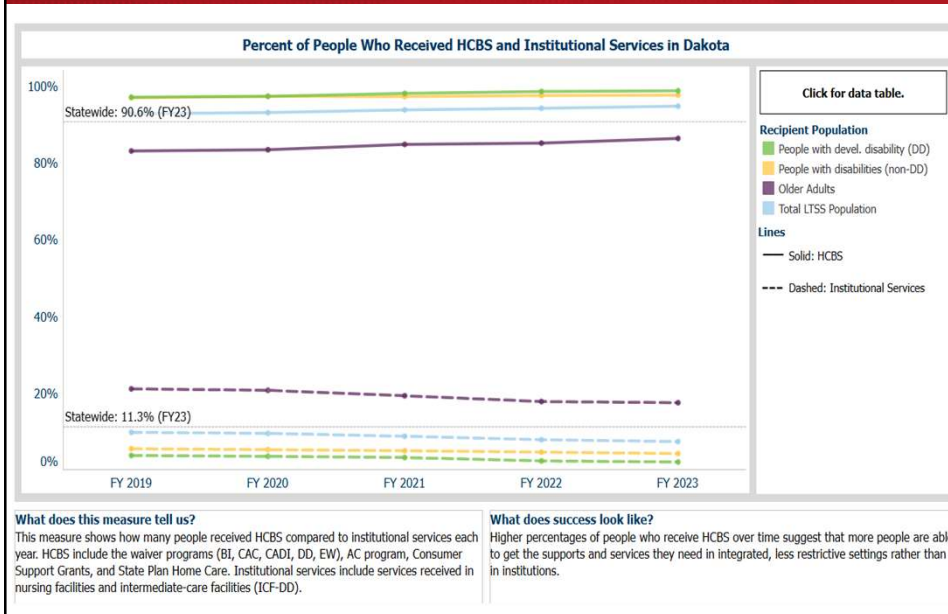
Reassessment



100% of individuals on a waiver receive annual eligibility determination to continue services

14

HCBS vs Institutional Services



15

CLS Case Management



7,300 open cases
\$560 million in approved services for 2025

Internal Teams

- Serving a continuum of needs
 - higher acuity
 - kids in placements
 - intersections with other county programs

11 Contracted Case Management Agencies

- Contracted partners serving 85%

16

Case Management Pressures



Case Management turnover



Complexity of needs



Provider scarcity



Crisis



Complex policies around service planning

Rates
Residential placements
Changes to programs

17

2025 Legislative Impact



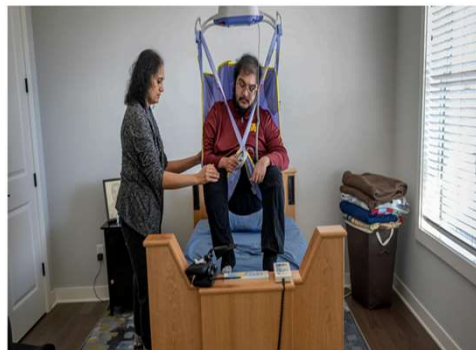
- **MnCHOICES**
 - Reassessment efficiencies
 - Payment reform for savings
- **Legislative-directed workgroups**
 - Determine future savings for waivers
- **Federal Unknowns**

Minnesotans with disabilities say proposed budget cuts would 'bring us backward'

Advocates and providers are pushing back against Gov. Tim Walz's proposed disability service changes and remain wary of potential federal changes to Medicaid.

By Jessie Van Berkel and James Walsh
The Minnesota Star Tribune

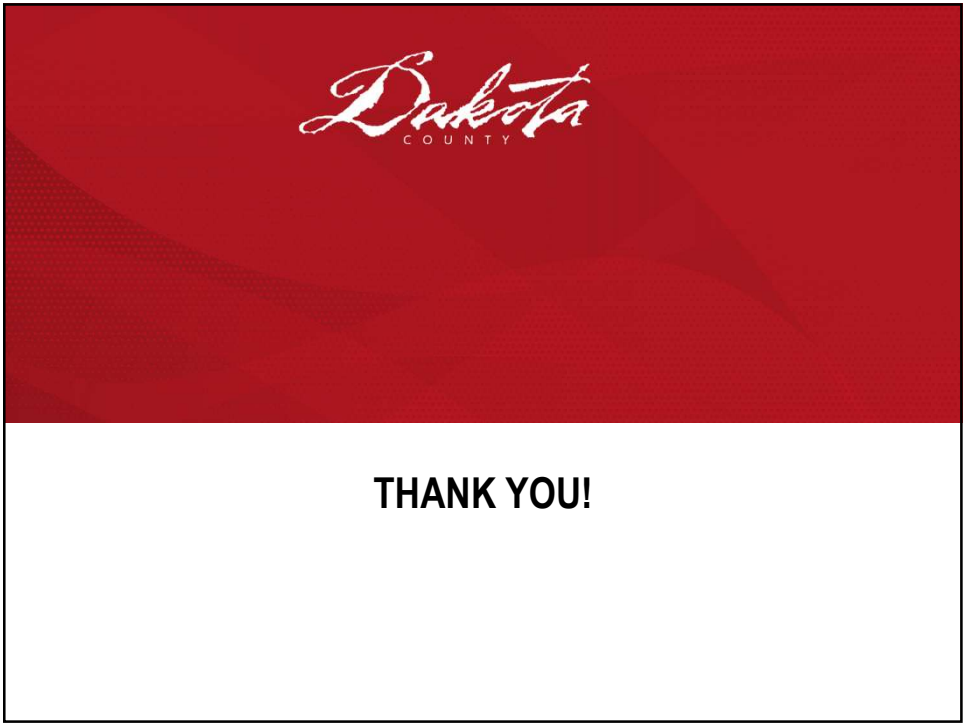
FEBRUARY 5, 2025 AT 2:15PM



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Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4710	Agenda #: 5.5	Meeting Date: 7/22/2025
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DEPARTMENT: Employment and Economic Assistance
FILE TYPE: Regular Information

TITLE
Supplemental Nutrition Assistance Program Error Rate

PURPOSE/ACTION REQUESTED
Receive information on the Supplemental Nutrition Assistance Program (SNAP) error rates.

SUMMARY
Federal SNAP, sometimes referred to by the former names, Food Stamps nationally, or Food Support in Minnesota, provides a monthly benefit to low-income families, seniors, people with disabilities, and some single adults, for the purchase of food. SNAP benefits cannot be used to purchase hot food or nonfood items like pet food, personal hygiene products, cosmetics, alcohol, tobacco, vitamins or medicines. Households must meet income guidelines which vary by state; in Minnesota, households must have a gross income of less than 130 percent of the Federal Poverty Guideline (FPG). For a household of two that limit is \$2,215 per month. Benefits are based on household size, and amount and types of income and expenses.

- Highlights of the informational update:
- An overview of SNAP participation in Minnesota and Dakota County
 - Ways in which the State and Dakota County maintain program integrity and quality assurance
 - Zero Tolerance for SNAP Payment Errors Federal change

- OUTCOMES**
SNAP Quality Control:
- Food and Nutrition Service (FNS) payment error rate goal is 6 percent.
 - Minnesota’s current state SNAP payment error rate is at 8.98 percent.

RECOMMENDATION
Information only; no action requested.

EXPLANATION OF FISCAL/FTE IMPACTS
None.

- ☒ None
- ☐ Current budget
- ☐ Other
- ☐ Amendment Requested
- ☐ New FTE(s) requested

RESOLUTION

Information only; no action requested.

PREVIOUS BOARD ACTION

None.

ATTACHMENTS

Attachment: Presentation Slides

BOARD GOALS

- ☒ Thriving People ☐ A Healthy Environment with Quality Natural Resources
☐ A Successful Place for Business and Jobs ☐ Excellence in Public Service

CONTACTS

Department Head: Mark Jacobs

Author: Tiffinie Miller



SNAP

(Supplemental Nutrition Assistance Program)

Error Rates

Tiffinie Miller-Sammons
Deputy Director E&EA

July 22nd, 2025

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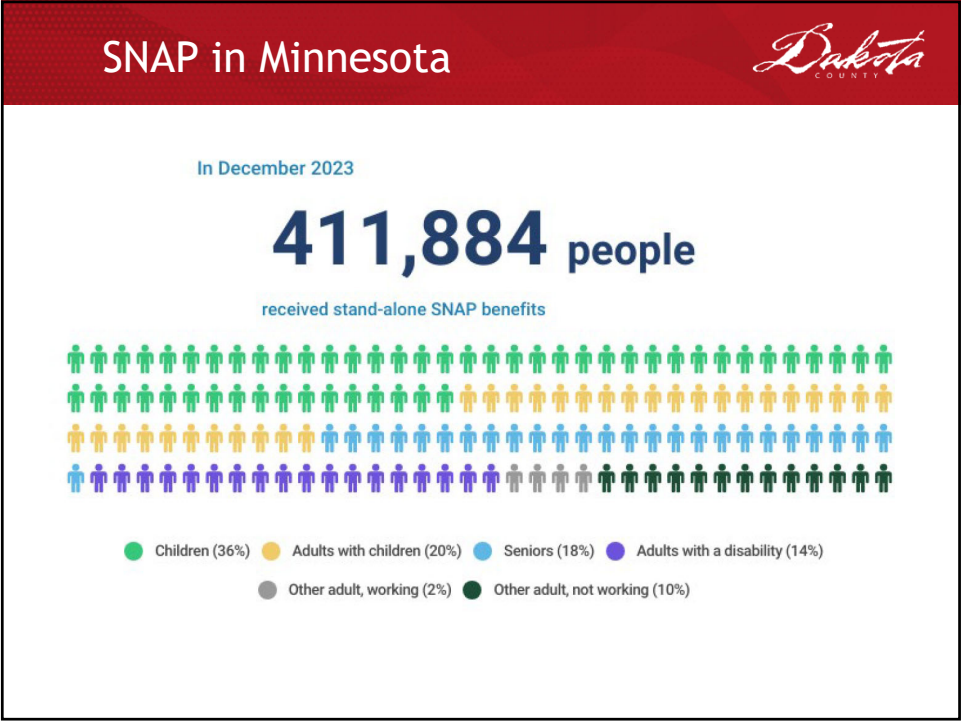
Agenda



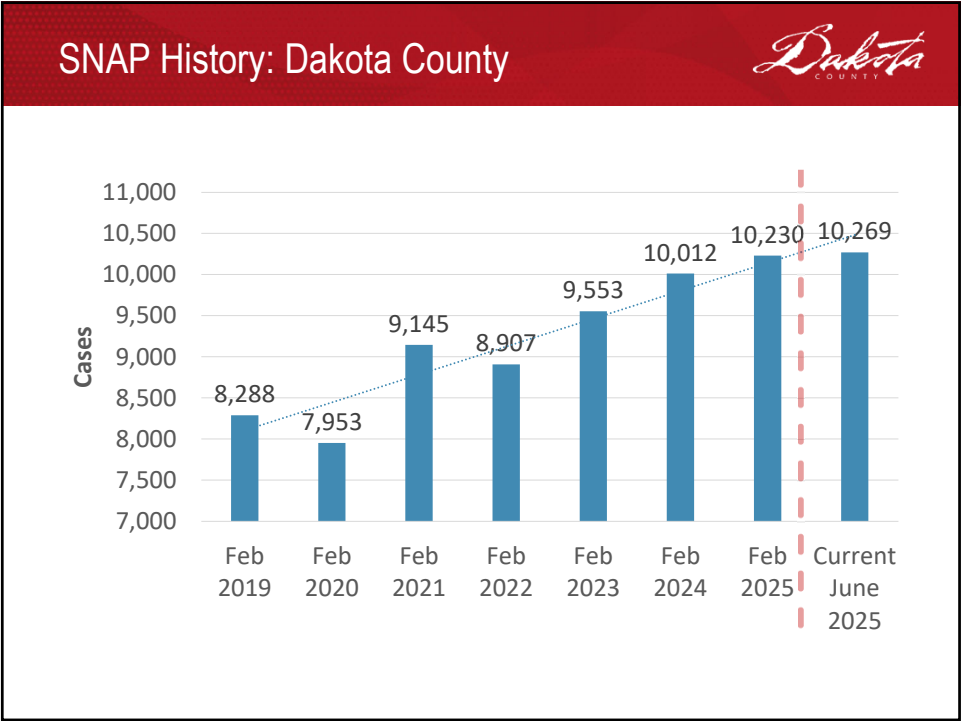
- SNAP in MN and Dakota County
- Expansion of Work Rules
- SNAP Program Integrity
- What is a SNAP Error
- SNAP Payment Errors Cost Share



2



3



4

SNAP Work Rules: Current & New



Exemptions (NEW)		Time-Limited (NEW)
Unfit for employment	<ul style="list-style-type: none"> Temporary or permanent Limitations to obtain or maintain 	Able to work
Responsible for care of person	<ul style="list-style-type: none"> Physical or mental illness, injury, or disability Child under 6 	No dependents Adults with children older than 14
Age	<ul style="list-style-type: none"> 60 64 or older Under age 16 16 or 17 living w/ parent, or attending school/training 	2022- 18 to 50 2023- 18 to 49 2025- 18 to 54 NEW 18 to 64
Employed or Self-employed	<ul style="list-style-type: none"> 30hrs a week or earn more than federal min wage (\$217.50per week) 	80hrs a month
Receive	<ul style="list-style-type: none"> Unemployment insurance MFIP or DWP 	<ul style="list-style-type: none"> Adds exemption for American Indian, Alaska Natives, Urban Indian, & California Indians
Program participation	<ul style="list-style-type: none"> Certain school programs Treatment Eliminates Veterans, Homeless & Foster Care 	

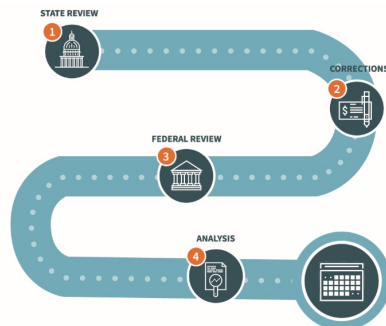
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SNAP Program Integrity



Quality Control & Management Evaluation: County, State & Federal

SNAP Quality Control Process



Management Evaluation (ME):

- State conducts
- Biannually
- Targeted area

Monthly County Reviews:

- Case reviews
- Anonymous phone calls

6

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

WHAT IS AN IMPROPER PAYMENT?

AN IMPROPER PAYMENT IN SNAP IS WHEN:

An ineligible household receives benefits.

An eligible household receives the wrong amount of benefits.

IMPROPER PAYMENTS CAN BE OVERPAYMENTS OR UNDERPAYMENTS.

Underpayments
Household certified for **less** benefits than they are entitled to

Overpayments
Household certified for **more** benefits than they are entitled to

IMPROPER PAYMENTS CAN RESULT FROM STATE AGENCY OR HOUSEHOLD ERRORS.

State Agencies
E.g., state agency misses a household update in their calculations or makes a data or processing error

Households
E.g., household does not know how to report a change in income or forgets to report an additional household member

THE SNAP PAYMENT ERROR RATE IS NOT A FRAUD RATE

The SNAP Payment Error Rate is a measure of how accurately states determine eligibility and benefit amounts.

7

Four Most Error Prone Policy Areas							
	Wages & Salaries	Shelter Deduction	Utility Deduction	Household Comp	Error Total in Top 4 Areas	Other Error Totals*	Error Totals in all Areas
Agency Errors	\$4,085	\$3,258	\$1,378	\$1,545	\$10,266	\$4,164	\$14,430
Household Errors	\$3,418	\$792	\$2,014	\$355	\$6,579	\$3,506	\$10,085
Total Dollar Errors	\$7,503	\$4,050	\$3,392	\$1,900	\$16,845	\$7,670	\$24,515
Percent of all Dollar Errors	31%	17%	14%	8%	70%	30%	

*Examples of other policy areas are unearned income, self-employment, assets

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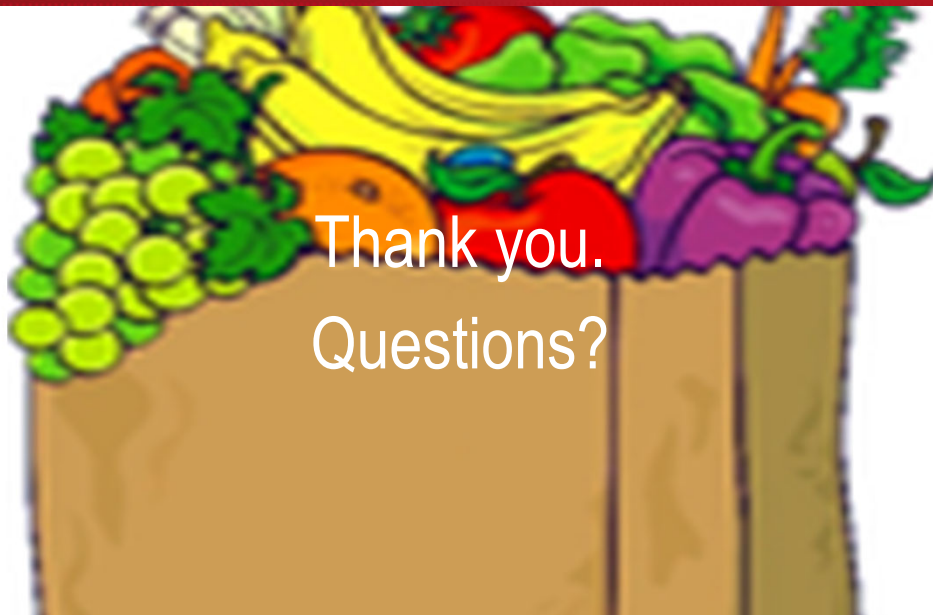
SNAP Quality Control Error Rates:



October 2023 – September 2024

County	Payment Error Rate	Total Payment Error
Anoka	10%	\$1,183
Dakota	10%	\$1,258
Hennepin	9%	\$6,037
Ramsey	12%	\$4,911
Washington	4%	\$327
State of MN	8.9%	\$24,515

9



10



Community Services Committee of the Whole

Request for Board Action

Item Number: DC-4662

Agenda #: 8.1

Meeting Date: 7/22/2025

Adjournment