



Child Support Program Update

Community Services Committee of the Whole
Linda Bixby, E&EA Deputy Director
4-16-2024

1

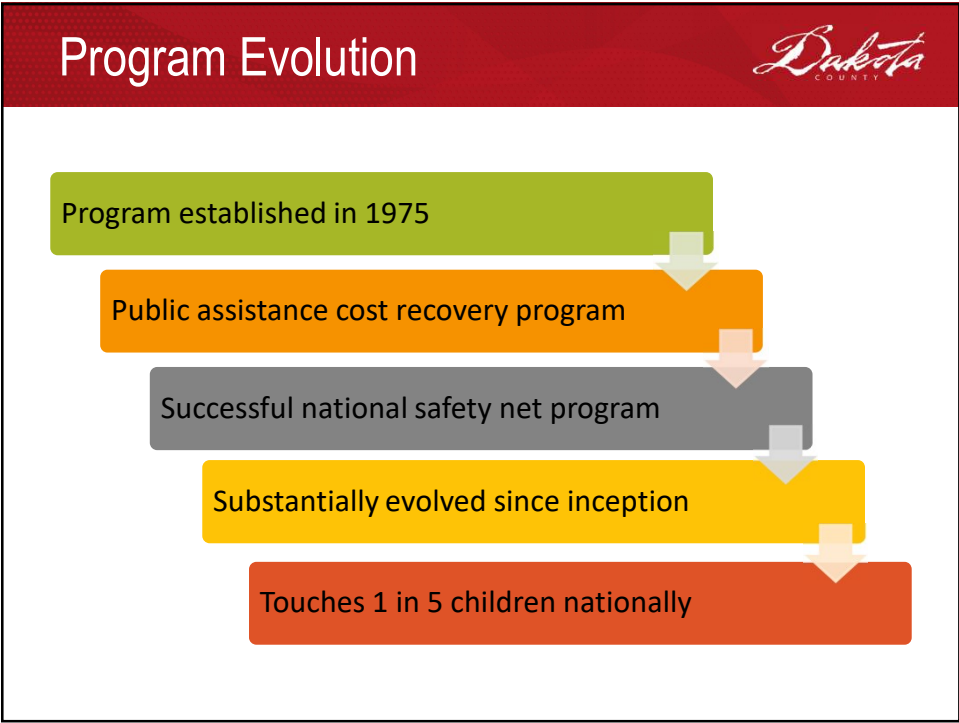


Agenda

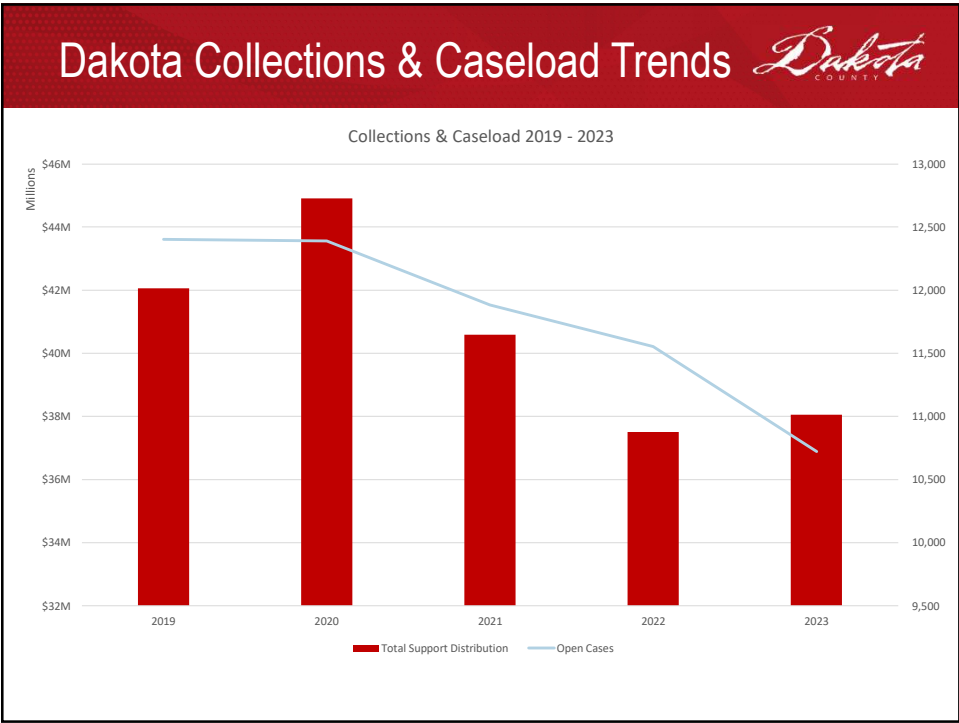
- Program evolution
- Collections & caseload data
- Program trends & challenges
- Program priorities



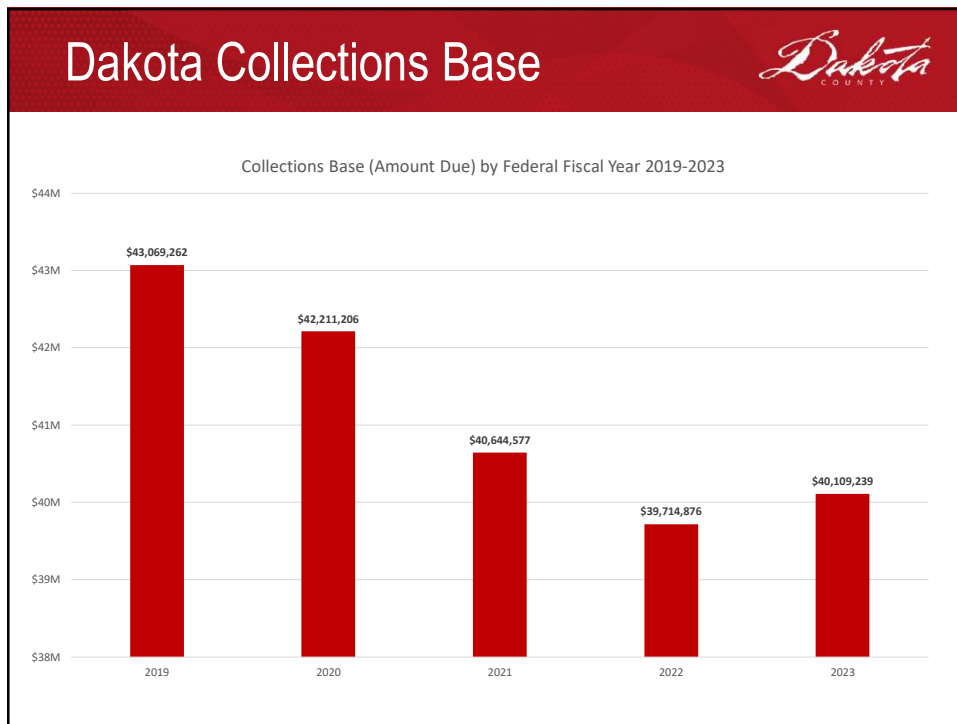
2



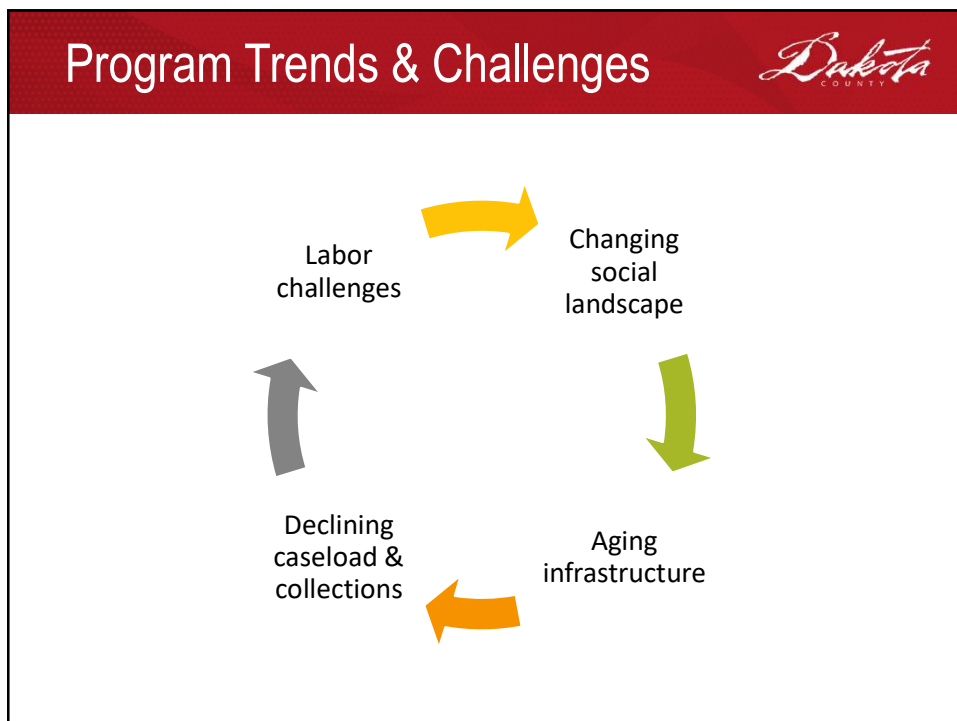
3



4



5



6

Program Priorities



Transform	Create	Enhance	Increase
Transform service delivery to meet the needs of modern families	Create a more family centered experience	Enhance worker experience	Increase reliability of child support payments

7

Wrap-Up



Questions?

8